



October 25, 2018

We will be working on the substation in your neighborhood to improve the reliability and safety of your electric service. Please read for more information.

Dear Valued Customer:

At Pacific Gas and Electric Company (PG&E), we are committed to delivering safe, reliable, affordable and clean energy to our customers. As part of our commitment to ensure reliability and safety, we will be upgrading electrical equipment in the substation that serves homes and businesses in your neighborhood. This work will take place in the vicinity of the substation located on the northwest corner of the intersection of East Jensen Avenue and South McCall Avenue in Sanger. You will see crew on-site starting on October 29 and actual work to start on November 5 and continue through November 30, 2021. Weather and other factors that affect safe working conditions may change our schedule.

What you can expect

All personnel are required to carry valid photo identification and are happy to provide it upon request. During construction, you may see PG&E, contractor trucks and other heavy equipment. We will do our best to minimize the impact, but you may hear intermittent construction noise.

We expect most work to take place during business hours Monday through Friday. We planned ahead to avoid electric service interruption during construction. However, if a temporary service interruption is necessary, we will send a separate letter in advance to provide you with the details and schedule of the interruption in service.

Potential traffic impacts

If necessary, we will post "No Parking" signs at least 72 hours in advance of the work and route traffic around work areas. Driveway access may be affected, but crews can provide access within a few minutes of a request. Please plan for minor delays if crews are working outside your home or business.

Your local contact if you have questions

If you have any questions or concerns, please feel free to contact your local Customer Outreach Specialist, **Eric Purnell at 559-263-7166**, during normal business hours, or email us at **electricreliability@pge.com**.

Thank you for your cooperation while we work to improve reliability and safety for you and your neighbors.

Sincerely,

Terry Metters Jr.
Fresno Division Senior Manager
Pacific Gas and Electric Company

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Take utility line precautions above and below.
Mind the lines up above pge.com/mindthelines
Before you dig, go to pge.com/811

